

# FIDELIS OGBENI

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## OBJECTIVE

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Professional Quality Assurance Analyst/Tester with 3+ years of experience focused on upholding quality standards across different applications and customer teams. History working successfully under Agile and Scrum frameworks to achieve project objectives. Works collaboratively with developers and fellow QA team members to optimize software.

## EXPERIENCE

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### QUALITY ASSURANCE ANALYST

Oct 2022 - Present

*Axa Mansard Insurance, Lagos, Nigeria*

- Resolved technical issues during software trials, foreseeing **20%** of potential troubleshooting complications and expediting problem-solving.
- Supported trouble sites, resulting in a **15%** reduction in obstacles and contributing to **95%** successful client deliveries.
- Engineered cohesive test plans using advanced testing technologies, enhancing project quality and reliability by **30%**.

### QUALITY ASSURANCE ANALYST/ENGINEER

Apr 2022 - Sep 2022

*Digimatix Web Solutions, VI, Lagos*

- Elevated QA Standards: Led API, Web, and Mobile App testing initiatives, detecting and rectifying **30%** more defects pre-release, enhancing user satisfaction.
- Streamlined CI/CD Integration: Integrated QA processes into CI/CD pipelines, slashing release cycle times by **40%**, ensuring timely software deliveries with unwavering quality.
- Comprehensive Testing Leadership: Guided the successful launch of **5** major product releases by executing rigorous cross-functional testing across APIs, Web, and Mobile Apps, validating functionality and platform compatibility.

### QUALITY ASSURANCE/QA AUTOMATION ENGINEER

Apr 2020 - Dec 2022

*Chiji14Xchange, Sangotedoh, Lagos*

- Applied Robust Testing Practices: Proficiently authored, monitored, executed, and evaluated application tests using industry-standard testing tools and scripting languages to ensure optimal software quality.
- Diverse Testing Expertise: Conducted rigorous testing across front-end websites, mobile applications, and back-end systems, adeptly covering an array of testing types, including API testing.
- Collaborative Testing Development: Collaborated effectively with Business Analysts to create **40+** comprehensive test plans, orchestrating the development of test cases, executing testing procedures, and meticulously documenting and reporting results.

## SKILLS

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Software Application, Project Management, Manual and Automated Testing, Test Case Design and Execution, Regression and Functional Testing, Test Automation Tools, Scripting Languages, Bug Reporting and Communication, API Testing Automation, Agile/Scrum Methodology, Test Frameworks, CI/CD Integration, Penetration Testing, Verbal Communication, Management Skills, Analytical, Attention to Details, Troubleshooting, database querying and programming knowledge in Nodejs, C#, Java, Python, JIRA, Github

## EDUCATION

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**Higher National Diploma - Computer Science** Nov 2017 - Oct 2019  
*Delta State Polytechnic, Ozoro, Delta State*

## LICENSES & CERTIFICATIONS

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**Certificate of Excellence - Lean Six Sigma Yellow Belt** 2023  
*Sparen & Gewinn Consulting - <https://odvco.com/sparengewinn/?id=SG2023YB24693>*

**Certified BackEnd Development and APIs Developer** 2023  
*FreeCodeCamp*

**Certificate of Brilliance - Software Testing Certification** 2023  
*Eduonix Learning Solutions - <https://eduonix.com/certificate/59afd145d1>*

**Certified OPSWAT Endpoint Compliance Associate** 2023  
*OPSWAT Academy - yjt42wrnywur*

**Certificate of Completion - Quality Management** 2022  
*Great Learning Academy*

**Certificate of Achievement - Cyber Security Landscape** 2019  
*Coventry University - (sponsored by Futurelearn) - <https://futurelearn.com/certificates/ibq3m1w>*